| <u></u>      | onth ending JULY 20       |  | -                         | -                        | -                              | -                              | <del></del>                    |                                    |
|--------------|---------------------------|--|---------------------------|--------------------------|--------------------------------|--------------------------------|--------------------------------|------------------------------------|
| SN           | Received from             | Carried forward from previous month    | Received during the month | Total Pending            | Resolved                       | · ·                            |                                | Average Resolution time^ (in days) |
|              |                           |  |                           |                          |                                | Pending for less than 3 months | Pending for more than 3 months |                                    |
| 1            | Directly from Investors   | 56                                     | 65                        | 58                       | 63                             | 58                             | 0                              | 0                                  |
| 2            | SEBI (SCORES)             | 19                                     | 12                        | 11                       | 20                             | 14                             | 0                              | 0                                  |
| 3            | Stock Exchanges           | 4                                      | 2                         | 6                        | 0                              | 3                              | 3                              | 0                                  |
| 4            | Other Sources             | 0                                      | 0                         | 0                        | 0                              | 0                              | 0                              | 0                                  |
| 5            | Grand Total               | 79                                     | 79                        | 75                       | 83                             | 75                             | 3                              | 0                                  |
| end of month | ly disposal of complaints | _                                      |                           |                          |                                |                                |                                |                                    |
| SN           | Month                     | Carried forward from<br>previous month | Received                  | Resolved                 | Pending                        |                                |                                |                                    |
| 1            | Apr-25                    | 59                                     | 57                        | 61                       | 55                             |                                |                                |                                    |
| 2            | May-25                    | 55                                     | 83                        | 67                       | 71                             |                                |                                |                                    |
| 3            | Jun-25                    | 71                                     | 72                        | 74                       | 69                             |                                |                                |                                    |
| 4            | Jul-25                    | 79                                     | 79                        | 83                       | 75                             |                                |                                |                                    |
|              | Grand Total               | 264                                    | 291                       | 285                      | 195                            |                                |                                |                                    |
| end of annua | I disposal of complaints  |  |                           |                          |                                |                                |                                |                                    |
| SN           | Year                      | Carried forward from<br>previous year  | Received during the year  | Resolved during the year | Pending at the end of the year |                                |                                |                                    |
| 1            | 2020-21                   |  |                           |                          |                                |                                |                                |                                    |
| 2            | 2021-22                   |  |                           |                          |                                |                                |                                |                                    |
| 3            | 2022-23                   |  |                           |                          |                                |                                |                                |                                    |
| 4            | 2023-24                   | 3                                      | 122                       | 86                       | 39                             |                                |                                |                                    |
| 5            | 2024-25                   | 49                                     | 540                       | 530                      | 59                             |                                |                                |                                    |
| 5            | 2025-26                   | 59                                     | 291                       | 285                      | 75                             | 1                              |                                |                                    |